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**Illinois Campus Cluster Program  
Service Level Definition**  
Storage Investment

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# ICCP Service Level Definition

## *Storage Investment*

### **Term**

The term of this agreement is for five (5) years from the date of investment. See the “Retirement Phase” section of the Overall Program Service Level Definition<sup>1</sup> for the disposition of equipment at the normal end of term.

### **Service Overview**

Investors in additional storage also agree to the terms in the Illinois Campus Cluster Program Overall Program Service Level Definition.

The ICCP agrees to operate on behalf of the Investor, and in a manner consistent with the Illinois Campus Cluster Program Overall Program Service Level Definition and any other relevant governing policies, any storage investment covered by this agreement.

Investors agree to invest in storage on the Illinois Campus Cluster and to use it in accordance with ICCP and university policies. Investors may choose to utilize snapshots per the terms in the Overall Program Service Level Definition with the understanding that this will consume some of their useable space. Investors understand and acknowledge that the specific disk configuration and total delivered capacity may vary as technology changes and that precise disk configuration and delivered capacity will be clearly described prior to any orders placed on behalf of the Investor. Due to implementation constraints, the ICCP may provide access to the purchased amount of storage via hardware not specifically tied to their investment.

### **Termination**

Within the first two (2) years of this agreement, either party may terminate the agreement by providing written notification to the other party thirty (30) days in advance of termination. In the event of termination, Investors will have returned to them physical disks that amount to an equivalent number of raw TB as they invested.

The agreement cannot be terminated after two years.

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<sup>1</sup> Current ICCP Service Level Descriptions: <https://campuscluster.illinois.edu/resources/docs/policies/>



ICCP Service Level Definition  
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## Signature Page

The Investor acknowledges that they have read, understand, and accept the terms and provisions of the Illinois Campus Cluster Program for Storage Investment, described in this Service Level Definition, and have also read, understood, and accepted the terms and provisions of the Illinois Campus Cluster Program Overall Program Service Level Definition.

This page must be signed and returned for your order to be processed.

## Participating Investor

Name of Investor or Investor Group representative <i>(Print Name)</i>	<input type="text"/>
Department	<input type="text"/>
Phone	<input type="text"/>
Illinois E-Mail Address	<input type="text"/>
Signature	<input type="text"/>
Date	<input type="text"/>

*Please fill out and sign this page, then send it to Jed Willard ([willardj@illinois.edu](mailto:willardj@illinois.edu)) via email or mail the original signed page to Jed Willard, Room 1008, NCSA Bldg, MC-257 so that the ordering process may begin immediately.*

